

PAS - Performance Assessment System for UWSS in India

ABOUT PAS

- Digital platform for self assessment with inbuilt validation checks to measure the service delivery
- Framework suited to local context Focus on efficiency, equity and on-site sanitation
- No Pilots....operate at Scale to make an impact

NATIONALLY OWNED AND AT SCALE

- Not a 'project' but a 'programme' to mainstream it in governments
- Work with all three tiers of Governments to influence policies and implementation
- Started with 400+ cities in 2008-09, now scaled up to 1000+ cities across India
- One of the largest open access time series
 database for urban water and sanitation





2009 - 416 cities

68 Mn population, 2 states

2015 - 463 cities

73 Mn population

2018 - 900+ cities

96 Mn population, 6 states

2019 - 1000+ cities

100 Mn population, Linked with India's Smart city mission

2022 - 1200+ cities

Linked with City Finance Portal of Government of India







The 6 Themes of River cities using PAS Framework



Policies, Planning and **Implementation**

- Pro-poor policies for service delivery
- Long-term policies and plans for WASH service provision
- Use of capital receipts



Adequate, Inclusive and **Smart Administration**

- Staff availability
- Digital platforms





- Adequate budget for universal coverage
- Adequate budget for O&M expenditure
- Cost recovery
- Collection efficiency





Citizen and Community Outreach

- Effectiveness of consumer grievance redressal mechanisms
- ULB Website



Inclusive sanitation

- Coverage of IHHT in slums
- Coverage of IHHT
- Coverage of HHs with IHHT
- Adequacy of treatment capacity
- Extent of reuse and recycling





- Audits of municipal accounts
- Regular monitoring & reporting on service delivery
- Reliability of reported monitoring



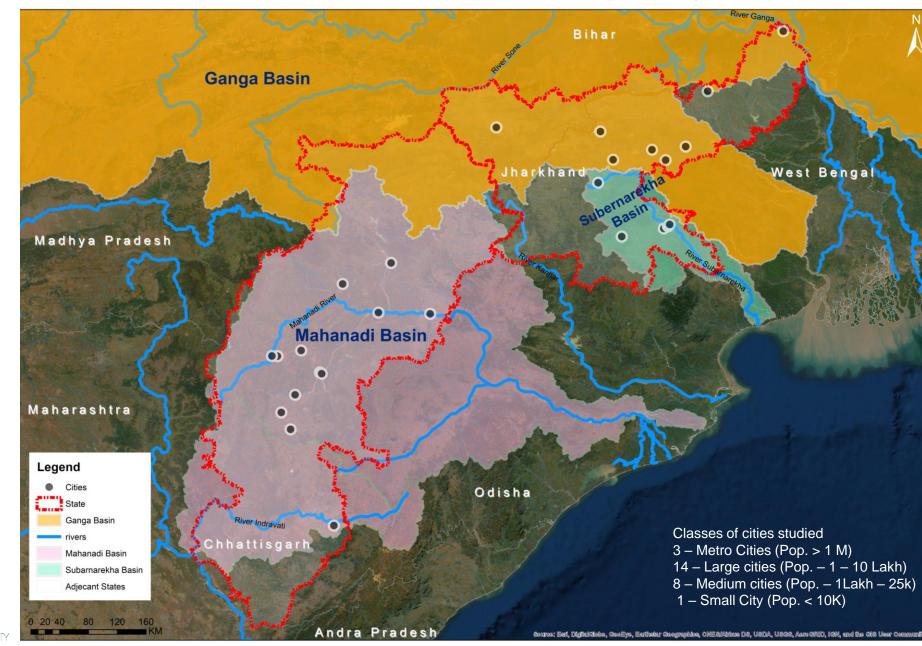




River basins at Chhattisgarh and Jharkhand: WASH assessment for selected 26 cities

Assessment of 26 river
 water cities of Chhattisgarh
 and Jharkhand located in
 the three river basins
 namely, Ganga, Mahanadi
 and Subarnarekha

River cities covers 9 million
 population (50% of urban
 population from these two
 states.)









Cities seem to be performing well in ensuring coverage of access but finance emerges as a key area of concern

- An assessment of 26 cities using the Governance Index vs Services Index provides as an advocacy and decision support tool for local government.
- Cities have performed well in inclusivity mandate and policy's theme resulting in higher access and coverage in water and sanitation services.
- Financial sustainability at local level and lack of waste treatment infrastructure emerges as key areas of concerns and attention also needed for policy, administration and disaster resilience.
- Larger cities are performing well given the higher access to resources and management capacity. Need to focus on strengthening capacity of small and medium towns for resource planning and management

